

# 令和6年度 院内投書集計一覧表

令和6年12月9日

| 内 容         | 月     | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 1 | 2 | 3 | 合計 |
|-------------|-------|---|---|---|---|---|---|----|----|----|---|---|---|----|
| 職員に関すること    |       | 2 | 4 | 2 | 1 | 1 | 3 | 1  | 4  | 0  | 0 | 0 | 0 | 18 |
|             | 感謝    | 1 | 2 | 1 | 0 | 1 | 1 | 1  | 2  |    |   |   |   | 9  |
|             | 要望・意見 | 1 | 2 | 1 | 1 | 0 | 2 | 0  | 2  |    |   |   |   | 9  |
| 管理・運営に関すること |       | 3 | 2 | 3 | 2 | 1 | 3 | 3  | 1  | 0  | 0 | 0 | 0 | 18 |
|             | 感謝    | 0 | 0 | 0 | 0 | 0 | 0 | 0  | 0  |    |   |   |   | 0  |
|             | 要望・意見 | 3 | 2 | 3 | 2 | 1 | 3 | 3  | 1  |    |   |   |   | 18 |
| 施設・設備に関すること |       | 2 | 1 | 1 | 2 | 1 | 1 | 1  | 3  | 0  | 0 | 0 | 0 | 12 |
|             | 感謝    | 0 | 0 | 0 | 0 | 0 | 0 | 0  | 0  |    |   |   |   | 0  |
|             | 要望・意見 | 2 | 1 | 1 | 2 | 1 | 1 | 1  | 3  |    |   |   |   | 12 |
| 待ち時間に関すること  |       | 1 | 1 | 1 | 0 | 1 | 0 | 1  | 0  | 0  | 0 | 0 | 0 | 5  |
|             | 感謝    | 0 | 0 | 0 | 0 | 0 | 0 | 0  | 0  |    |   |   |   | 0  |
|             | 要望・意見 | 1 | 1 | 1 | 0 | 1 | 0 | 1  | 0  |    |   |   |   | 5  |
| 食事に関すること    |       | 0 | 0 | 0 | 0 | 0 | 0 | 0  | 0  | 0  | 0 | 0 | 0 | 0  |
|             | 感謝    | 0 | 0 | 0 | 0 | 0 | 0 | 0  | 0  |    |   |   |   | 0  |
|             | 要望・意見 | 0 | 0 | 0 | 0 | 0 | 0 | 0  | 0  |    |   |   |   | 0  |
| 医療安全に関すること  |       | 0 | 0 | 0 | 0 | 0 | 0 | 0  | 0  | 0  | 0 | 0 | 0 | 0  |
|             | 感謝    | 0 | 0 | 0 | 0 | 0 | 0 | 0  | 0  |    |   |   |   | 0  |
|             | 要望・意見 | 0 | 0 | 0 | 0 | 0 | 0 | 0  | 0  |    |   |   |   | 0  |
| その他         |       | 0 | 0 | 1 | 0 | 0 | 0 | 0  | 0  | 0  | 0 | 0 | 0 | 1  |
|             | 感謝    | 0 | 0 | 0 | 0 | 0 | 0 | 0  | 0  |    |   |   |   | 0  |
|             | 要望・意見 | 0 | 0 | 1 | 0 | 0 | 0 | 0  | 0  |    |   |   |   | 1  |
| 合 計         |       | 8 | 8 | 8 | 5 | 4 | 7 | 6  | 8  | 0  | 0 | 0 | 0 | 54 |
|             | 感謝    | 1 | 2 | 1 | 0 | 1 | 1 | 1  | 2  | 0  | 0 | 0 | 0 | 9  |
|             | 要望・意見 | 7 | 6 | 7 | 5 | 3 | 6 | 5  | 6  | 0  | 0 | 0 | 0 | 45 |